

SCHEDULE FOR SUPERVISOR COURSE – SUPERVISE SERVICE OPERATIONS (SSO)

10, 11 & 12 January (Wednesday - Friday)

07, 08 & 09 February (Wednesday - Friday)

07, 08 & 09 March Wednesday - Friday)

**DEMONSTRATE AND APPLY UNDERSTANDING OF THE CLEANING CHEMICALS,
METHODS & PROCESSES (L3 COMPOSITE)**

23, 24, 25 & 26 January 2018 (Tuesday- Friday)

20, 21, 22 & 23 February 2018 (Tuesday- Friday)

20, 21, 22 & 23 March 2018 (Tuesday- Friday)

ESTABLISH RELATIONSHIPS FOR CUSTOMER CONFIDENCE (ERCC)

15 & 16 January (Monday & Tuesday)

12 & 13 February (Monday & Tuesday)

12 & 13 March (Monday & Tuesday)

**DEMONSTRATE UNDERSTANDING OF THE
LOCAL CLEANING INDUSTRY ENVIRONMENT (L1 DEMO)**

13 January (Saturday)

10 February (Saturday)

17 March (Saturday)

**COMPLY WITH WORKPLACE SAFETY AND HEALTH POLICIES
AND PROCEDURES (WSH)**

06 January (Saturday) / 20 January (Saturday) / 30 January (Tuesday)

03 February (Saturday) / 24 February (Saturday)

03 March (Saturday) / 10 March (Saturday) / 24 March (Saturday)